IP1 Improving independent living for older people

Lead Cabinet Member	■ Cabinet Member for Social Services
Lead Officer	■ Head of Adult and Community Services

Overall Judgement

		Jun 2017
Actual	**Performance**	**Comments**
Green - Good	★	In 2017/18 this is made up of 3 measures, 2 relate to reablement and a local measure for adults over 75 requesting advice and assistance once in a 6 month period. All of these are annual measures so won't be reported until 31st March 2018

Measures

Key for Measures
★ Green – on target
● Amber – slightly short of target
▲ Red – off target

	to Jun 2017							
	Actual (YTD)	Target (YTD)	Performance (YTD)	Actual 1 year ago	DoT	Wales Average (YTD)	Perf. v Wales Average (YTD)	Period Performance
ACS/20a reablement reduced package of care and support (A) (SSPM, IP1)	~	~	~	~	~	~	~	~
ACS/20b reablement no package of care and support (A) (SSPM, IP1)	~	~	~	~	~	~	~	~
ACS/23b Adults who have received advice and assistance no repeat contact (aged over 75) (SSPM, IP1)	~	~	~	~	~	~	~	~
CCAS/L/026 OT Assessments & Reviews % (IP1) (M)	87.5%	85.0%	★	86.6%	✗		!	

Status			Explanation
Green Star	★	Excellent	All actions are measures are on track
Green	★	Good	Actions and measures are on mostly on track, one or two falling marginally short of planned targets
Amber	●	Acceptable	Some actions and measures have deviated from plan and are some are falling short of planned targets
Red	▲	Improvement Required	Actions and measures are of concern and are mostly falling short of planned targets

Key for Measure RAG Status		
?	Pink question mark – data missing
!	Yellow exclamation mark - no target set
➔	Black arrow – performance remains the same
✔	Green tick – performance has improved
✗	Red cross – performance has declined
»	New measure – no comparable data

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Actions

Key for Actions
⭐ Green – on track
🟡 Amber – Deviation from Plan
🔺 Red – Action is of concern

	Performance	Jun 2017	
		IP Progress Update	**IP Activity Planned**
✅ IP 1.1 To deliver an integrated assessment process for older people	⭐	Adult services have achieved an 85% compliance rate for people now in receipt of the new Care & Support Plan as required by the Social Services & Well Being Act.	Newport is working regionally and with the Welsh Government to establish the outcome reporting framework.
✅ IP 1.2 To roll out the integrated pathway for older people	⭐	1,285 people contacted by the project 361 out of 725 postcodes completed (49%) 896 Stay Well Plans in place (Q1 174 new plans created) 11 GP practices participating out of 20 Initial evaluation carried out in the pilot practice showed that in the pilot cohort GP appointments were reduced GP home visits were reduced Nurse led GP appointments were reduced A&E attendances reduced by 18% Social Services assessments reduced Additional Welfare Benefits achieved for 243 patients	In depth analysis of Interventions impact over time with the risk stratification cohort has begun and initial report provided Continuation of roll out to remaining GP surgeries Digital stories to support the publication of qualitative data are being filmed - 5 patients have given their consent. Care Facilitators are collating follow up Wellbeing scores which will be built into the evaluation plan
✅ IP 1.3 Restructure the operational adult social services teams on the NCN footprints.	⭐	Restructure of the NCN Teams is complete. NCN Team Manager North recruited by external appointment	Continue to monitor capacity and demand. Work flow processes in place and implementation of new Welsh Community Care Information System will develop data capture ability.

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Amber	🟡	Acceptable	Some actions and measures have deviated from plan and are some are falling short of planned targets
Red	🔺	Improvement Required	Actions and measures are of concern and are mostly falling short of planned targets

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